

## Privacy Statement For Beneficiaries

WILD Young Parents Project are a data controller for the purposes of the General Data Protection Regulations (GDPR). This means that we are responsible for deciding how we hold and use personal information about you. We are required under data protection legislation to notify you of the information contained in this privacy notice.

This notice applies to current and former beneficiaries of WILD.

It is important that you read this notice, together with any other privacy notice we may provide on specific occasions when we are collecting or processing personal information about you, so that you are aware of how and why we are using such information.

## Data Protection Principles

We will comply with data protection law. This says that the personal information we hold about you must be:

- Used lawfully, fairly and in a transparent way;
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes;
- Relevant to the purposes we have told you about and limited only to those purposes;
- Accurate and kept up to date;
- Kept only as long as necessary for the purposes we have told you about;
- Kept securely;

## The kind of information that we collect, process, hold and share may include:

- Personal information (such as name, address, date of birth); (an initial paper enrolment is completed, once details are entered into Lamplight this form is destroyed)
- Marital status and dependants;
- Next of kin and emergency contact information;
- Bank account details, payroll records and tax status information;
- Information about your use of our information and communications systems;
- Photographs or film of activities undertaken whilst at WILD

We may also collect, store and use the following “special categories” of more sensitive personal information:

- Information about your race or ethnicity, religious beliefs, sexual orientation and political opinions;
- Information about your health, including any medical condition, health and sickness records;
- Genetic information and biometric data;
- Information about criminal convictions and offences;

## Why we collect and use this information:

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances, to;

- Inform trustees of anything in their interest in the overall running of the charity
- Monitor your use of our information and communication systems to ensure compliance with our IT policies;
- Ensure network and information security, including preventing unauthorised access to our computer and electronic communications systems and preventing malicious software distribution;
- Conduct data analytics studies to review and better understand employee retention and attrition rates;
- Allow equal opportunities monitoring;

We will use your particularly sensitive personal information in the following ways:

- We will use information about your race or national or ethnic origin, religious, philosophical or moral beliefs, or your sexual life or sexual orientation, to ensure meaningful equal opportunity monitoring and reporting;

## The lawful basis on which we process this information:

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

- Where we need to perform the contract we have entered into with you;
- Where we need to comply with a legal obligation;
- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests;

We may also use your personal information in the following situations which are likely to be rare:

- Where we need to protect your interests (or someone else's interests);
- Where it is needed in the public interest;

## Collecting this information

We typically collect personal information about the beneficiaries through the enrolment process either direct from the young person or an external agency that is working with that young person.

We will collect additional personal information during the time you are working with WILD.

Whilst the majority of information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with data protection legislation, we will inform you whether you are required to provide certain information to us or if you have a choice in this.

## If you fail to provide personal information

If you fail to provide certain information when requested, we may not be able to perform the contract we have entered into with you (such as providing a benefit), or we may be prevented from complying with our legal obligations (such as to ensure the health and safety of the beneficiaries) or from fulfilling our public duty.

## Change of purpose

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

## Retention of your information

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. Details of retention periods for different aspects of your personal information are available in our retention policy which is available from the WILD office. Please ask your Project Lead to contact the HR or Office manager.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances, we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you. Once you are no longer a beneficiary of WILD we will retain and securely destroy your personal information in accordance with our data retention policy. We will hold any safeguarding information indefinitely.

## Who we share this information with

We routinely share this information with the following third parties:

- Cornwall Council –

*For children or adults who are, or are expecting to be, parents, your data may be shared with Cornwall Council in order to support the requirements of the Supporting Families Programme.*

*Your data will be collected for the purposes of:*

- *Providing the best possible service to children, young people and families by understanding their needs and providing quality interventions.*
- *Effectively safeguarding children, young people and families.*
- *Learn as an organisation to develop best practice across the services we offer*

- Lamplight
- Microsoft 365
- Clearbooks – Debbie Risborough – Accountant
- CAF Bank Ltd and Royal Bank of Scotland

## Why we share WILD Young Parents Project's workforce information

We may share your personal information with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.

The department has robust processes in place to ensure that the confidentiality of personal data is maintained and there are stringent controls in place regarding access to it and its use. Decisions on whether we release personal data to third parties are subject to a strict approval process and based on a detailed assessment of:

- Who is requesting the data;
- The purpose for which it is required;
- The level and sensitivity of data requested; and
- The arrangements in place to securely store and handle the data;

To be granted access to your information, organisations must comply with our strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

## Requesting access to your personal data

Under the GDPR, you have the right to request access to the information that we hold relating to you. To make a request for your personal information, contact any of the Senior Management Team.

You also have the right to:

- Object to processing of personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground;
- Prevent processing for the purpose of direct marketing;
- Object to decisions being taken by automated means;
- In certain circumstances, have inaccurate personal data rectified, restricted, erased or destroyed;
- Request the transfer of your information to another party; and
- Claim compensation for damage you have suffered as a result of a breach of Data Protection Legislation;

If you have a concern about the way we are collecting or using your personal data, we ask that you raise your concern with us in the first instance. Alternatively, you can contact the Information Commissioner's Office at <https://ico.org.uk/concerns>.

## Data security

We have put in place measures to protect the security of your information. Details of these measures are available upon request.

Third parties will only process your personal information on our instructions and where they have agreed to treat the information confidentially and to keep it secure.

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those beneficiaries who have a genuine need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality. Details of these measures may be obtained from the HR/Office Manager.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

*Updated August 21 – review August 23*